VONRESORT
GOLDEN BEACH

PET POLICY

- Documents such as a health certificate showing regular veterinary records, vaccination papers, etc., must be kept by the guest during their stay and presented to hotel management upon request. Pets will not be accepted without the required documents.

- Pets must not exceed 25 kg in weight, and no more than two pets are allowed per room. These rules do not apply to guide dogs, and no additional fee is charged for accommodation with guide dogs.

- In accordance with hotel management instructions, pets must be on a leash and under the constant supervision of their owners in all public areas. Leaving pets unattended is strictly prohibited.

- During room cleaning, pets must remain on a leash under their owner's supervision, either inside or outside the room.

- Pets are not allowed in food and beverage outlets, at the pools, or on the beach, even if wearing a muzzle. *Exceptions apply only to guide dogs (accompanying visually or hearing-impaired guests, providing medical or emotional support).*

- Guests with pets are expected to be particularly attentive to cleaning needs during walks in the hotel's public areas.

- Pet owners are fully responsible for the health, condition, and any injuries caused by their pets, as well as any damage to hotel property caused by their pets.

- Pet owners accept full responsibility for the actions of their pets and release the hotel, its owners, and partners from any liability for physical or material harm or damage caused by their pets.

- In the event of non-compliance with the above rules, or if pets disturb other guests, the hotel reserves the right to request that the pet owners leave the premises to prevent any conflicts.