



SUSTAINABLE MANAGEMENT SYSTEM POLICY

Our management, with the participation of our employees, commits to setting objectives in line with Sustainable Tourism criteria and our sustainability policy, implementing action plans to achieve these objectives, regularly reviewing performance, and providing the necessary resources.

In this framework, **WOW ISTANBUL HOTELS & CONVENTION CENTER Management** undertakes to:

- Set sustainability objectives in line with Sustainable Tourism criteria, develop action plans to achieve these objectives, regularly review progress, and allocate the necessary resources.
- Fully comply with all applicable laws and regulations and fulfill all related requirements.
- Establish effective communication with all stakeholders to create shared values and beneficial outcomes, particularly in areas such as energy, water, natural resource management, and the support of local suppliers.
- Increase resource efficiency in our operations by effectively managing energy and natural resource consumption.
- Minimize the environmental impacts of the materials and products we use by considering our effects on natural and biological diversity.
- Protect natural and cultural heritage.
- Ensure equality without discrimination based on religion, sect, language, race, color, gender, marital status, political opinion, age, physical disability, or similar reasons.
- Safeguard the health and safety of our employees and stakeholders.
- Develop or support projects that contribute to the development of the region in which we operate, improve community welfare, and promote economic and social progress, acting with a strong sense of social responsibility.
- Raise awareness and encourage voluntary participation of employees in social and community activities.
- Increase local employment and empower the local community.
- Enhance our sustainability performance through close cooperation with our suppliers.
- Share our sustainability practices transparently and regularly with our stakeholders.
- Provide sufficient human, technological, and financial resources to achieve sustainability goals and ensure their efficient use.
- Improve energy, water, procurement, and performance indicators that incorporate sustainability efficiency and intensity across all processes.

- Reduce waste generation, minimize emissions, decrease chemical usage, and prioritize the procurement and supply of environmentally friendly and efficient products.
- Act in full compliance with legislation and obligations related to human health and human rights.
- Increase water-saving measures in response to the growing risk of global water scarcity.
- Ensure the protection of natural habitats of living beings in and around the region where the hotel is located.

WOW ISTANBUL HOTELS & CONVENTION CENTER MANAGEMENT