

FREQUENTLY ASKED QUESTIONS

What are the check-in and check-out times?

- Check-in begins at 3 PM to ensure your room is ready and comfortable. Check-out is by 12 PM. Early check-in or late check-out may be available upon request, subject to availability.

Do you offer airport transfer services?

- Yes, we provide airport transfer services for your convenience. Please contact our reception team in advance to arrange your pickup or drop-off.

Is Wi-Fi available in all hotel areas?

- Complimentary high-speed Wi-Fi is available in all guest rooms and public areas across our hotels to keep you connected during your stay.

Are pets allowed at AHC Hotels?

- We kindly do not allow pets in our hotels, except for service animals. Please inform us in advance if you will be accompanied by a service animal.

Can I request special dietary accommodations?

- Absolutely. We strive to accommodate all dietary needs including vegetarian, vegan, gluten-free, and allergies. Please notify us before your arrival or at the time of booking.

What is your cancellation policy?

- Cancellation policies vary depending on the room rate and booking channel. Generally, free cancellation is available up to 24-48 hours before check-in. Please refer to your booking confirmation for specific details.

Is parking available at your hotels?

- Some AHC Hotels offer on-site parking or nearby parking facilities. Please contact the hotel directly for parking availability and fees.

Do you provide facilities for guests with disabilities?

- Yes, we strive to accommodate guests with disabilities. Accessible rooms and facilities are available at select locations. Please contact us in advance to discuss your requirements.

Can I book multiple rooms or group stays?

- Yes, group bookings are welcome. Please contact our reservations team for special rates and arrangements.

What payment methods do you accept?

- We accept all major credit cards, debit cards, and cash payments. Payment details will be confirmed at booking.

Are children allowed in your hotels?

- Yes, children are welcome. Family-friendly rooms and connecting rooms are available to make your stay comfortable.

Is breakfast included with the room?

- Breakfast inclusion depends on the room type and booking package. Please check your reservation details for breakfast options.

Do you have meeting or event facilities?

- Some of our hotels feature meeting rooms and event spaces. Contact us for more information and booking.