

GUEST INFORMATION

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WELCOME TO LITROS HOTEL





WE ARE HERE



Topkapi Palace	: 13,3 km
Hagia Sophia	: 13,3 km
The Blue Mosque	: 13,8 km
The Basilica Cistern	: 13,4 km
The Grand Bazaar	: 13,1 km
The Spice Bazaar	: 11,6 km
Galata Bridge	: 13,5 km
Esenler Metro Station	: 890 m
Chora Church	: 9,2 km
Saint Antuan Church	:14,3 km
Aya Triada Greek Orthodox Church	:13,6 km
Dolmabahce Palace	: 17 km
Sultanahmet Square	: 14,2 km
Forum İstanbul	: 1,9 km
Historia Mall	: 8,8 km
Olivium Mall	: 6,1 km
Venezia Mall	: 6,6 km
Cevahir Mall	: 14,3 km
Zorlu Mall	: 16 km
Mall of İstanbul	: 11,5 km
Florya Aquarium	: 18,7 km
New Istanbul Airport	: 40 km
Sabiha Gokcen Airport	: 53 km





Dear Guest,

As Litros Hotel, we are pleased to welcome you.

Istanbul is the heart of history, culture, business and entertainment, a fascinating city that has hosted many cultures and civilizations for thousands of years... Places of worship, churches, mosques and synagogues belonging to different faiths in Istanbul, which is home to various cultures, are the best examples of bridges stretching from the past to the present. The Hagia Sophia Mosque, the Blue Mosque, the Basilica cistern, the second-hand booksellers' bazaar that whispers history to the present, and many other cultural heritages, which are part of the cultural heritage, are waiting for your visit to tell you about the past.

In addition to our rooms designed with the comfort and care of your home, you can examine the works that have become one of the world classics in the relaxation area specially created for you. You can spend time in the amazon forest-designed hammam, sauna, relax rooms, massage units, which have the only design in Turkey, where we have taken the maximum health and safety measures to relieve stress, rest your mind and relax. You can buy souvenirs for your relatives on the way back to your country at the souvenir stand. You can taste Turkish dishes and delicious desserts from our restaurant and buffet.

We will be happy to host you during your trip with our team, which is at your service 24/7 for your peace and happiness during your stay. Hoping to meet again in happy and peaceful days...

We wish you a pleasant rest.

Hotel General Manager





LITROS HOTEL





As Litros Hotel, our main goal is to provide a quality service and to meet the comfort, price and satisfaction expectations of our guests. The most important gain for us is the satisfaction of our guests. With this awareness, we offer you our clean and hygienic rooms with all our facilities. We invite you, our valued guests, to our facility for a perfect and quality accommodation experience.

You can easily reach many points of Istanbul from our region by using the Metro, Metrobus and Bus.

Free internet is available for you, our valued guests, throughout the hotel.

We will be happy to host you with our team of consultants and friendly staff who are ready to help at any time.

Litros Hotel is a member of the Turkish Hoteliers Association (TUROB).

OUR MISSION

As Litros Hotel, we are working hard to make you feel as comfortable as at your own home, especially in maximum hygiene. We establish family communication, not customer relations, with a safe and sincere understanding.

OUR VISION

We aim for you to have the best experience while resting, together with the understanding of satisfaction, friendly and quality service that we have aimed from the beginning of our journey.





OUR SUSTAINABLE MANAGEMENT SYSTEM

Our hotel undertakes to fulfill the obligations of the Turkey Sustainable Tourism Program regarding sustainability and to continuously improve its sustainable management system in order to increase its sustainability performance. Due to the situation of the sector, environmental, social, technological, economic and cultural risks, changes and updates stemming from the legislation, our management system is constantly reviewed, and if necessary, the system and policies are updated.

Our "sustainability policies" are our company's commitment to this issue. From this point of view, all our orientations will be in this intention and direction. Our aim is to transform the sustainability principle into a "business manner" in the basic areas of our hotel and to bring it into the corporate memory. Turning our efforts into success and gaining continuity will only be possible if we act together with our employees, guests, business partners, suppliers, solution partners, and all our interlocutors in our immediate environment and make them a partnership that we will strengthen day by day.

It is very valuable to raise the awareness of the personnel, who are considered as an integral part of the sustainability approach, to provide opportunities for them to be involved in the process and to contribute to development opportunities. In this context, in our annual training plans and orientations; Social rights, supporting local employment, protecting natural life, supporting wildlife, historical touristic places of the immediate environment, cultural richness, ecological diversity, energy and water saving, environmental activities-recycling system, orientation to local resources, etc. Efforts are made to disseminate the sustainability philosophy. The main objective is to provide strategic support to all companies and departments for the improvement of business results through human resources management in line with business strategies, and to contribute to creating value for all stakeholders by creating and promoting a high performance culture. In addition to all these, it is aimed to increase awareness in every sense with orientation training and professional level trainings determined according to annual training needs.

Sustainability studies are under the coordination of Hotel Management, and the evaluation of our activities and performance in this field is always open to the expectations and opinions of our stakeholders.





OUR SUSTAINABLE POLICY

WE CARE FOR NATURE AND THE FUTURE We aim to offer the highest quality accommodation experience to our valued guests, together with all our stakeholders, in the heart of Istanbul.

In this direction; Legal requirements In all our product and service processes, we act in accordance with the National and International Laws and other relevant laws and other conditions that our institution is obliged to comply with, respecting the legal regulations and the rule of law.

Safety of Our Stakeholders and Investment in People All our stakeholders are our most valuable assets. The health and safety of our employees, suppliers and even all of our stakeholders is our priority.

We provide continuous training to all our employees to increase health and safety awareness, risks are constantly reviewed, and we follow and meticulously implement technological developments to reduce risks in line with developing conditions.

All stakeholders have the freedom of thought and belief, and we do not discriminate against anyone in terms of language, religion, race, gender, social class, age and union membership. Protection of human rights is our basic rule.

Guest Satisfaction

Our guests are the reason we exist. We ensure to follow up all guest suggestions and complaints from all kinds of sources, resolve complaints in accordance with ethical codes of conduct, and turn complaints into opportunities for ourselves by informing our guests transparently about this issue.

Respect for the Environment and Conservation of Natural Life

Adopting the commitment to protecting the natural environment as a principle in all our activities, we are sensitive about preventing environmental pollution by using our resources in the most efficient way, reducing the amount of waste within the scope of zero waste, and protecting the ecosystem.

Energy Saving We aim to continuously improve our energy performance with infrastructure investments as soon as possible by using our energy resources in the most efficient way and by researching the use of alternative renewable resources in our hotel.

Food Safety – Hygiene We implement the food safety management system throughout the food chain in order to produce and present products that comply with the principles of quality and food safety, and we constantly improve it by prioritizing hygiene conditions.





OUR SUSTAINABLE SOCIAL RESPONSIBILITY POLICY

Child Friendly Tourism

We are aware that our children are the building blocks of our future. We care about their free and safe growth without any exploitation.

Support to Local Economy and Sustainability

We are aware of the contribution to the local economy, so 80% of our suppliers and raw materials are local. For sustainable tourism, we make environmentally friendly purchases that produce less energy, water and waste.

We believe that all of our employees have the right to work in a healthy and safe environment, in working conditions that comply with human dignity. Our employees are our most valuable asset, and ensuring and protecting the safety of our employees is our top business goal. Our hotel is always ready to support all kinds of initiatives that will help the development and spread of environmentally friendly technologies and implement the best environmental solutions beyond legal obligations and increase environmental awareness. As a hotel, our social and environmental responsibilities towards the society in Istanbul, where we operate; We take care to fulfill our duties in a harmonious cooperation with our shareholders, employees, public institutions, non-governmental organizations and other stakeholders.

We believe that our human resources are the most important element of sustainable growth. We ensure that our employees' personal rights are fully and correctly used. We approach our employees honestly and fairly, and we are committed to a non-discriminatory, safe and healthy working environment. We make the necessary effort for the personal development of our employees and observe the balance between business life and private life. We manage the environmental impacts that may arise from all of our activities with a sense of responsibility.

As a hotel, we strive for the development of our society within the framework of the corporate social responsibility principle. We support our employees to volunteer for appropriate social and community activities in which they will take part with a sense of social responsibility.

We take care to develop and implement approaches to ensure that all our business partners, especially our suppliers, act at hotel standards in the field of social responsibility. We act sensitively to the traditions and cultures of Turkey and the countries in which we operate, and act in accordance with all legal regulations.





OUR SUSTAINABLE POLICY

OUR QUALITY POLICY is on the way to reach our vision as a hotel;

- To meet guest expectations at a high level and to be an organization first in the sector, to create the philosophy of the establishment with all our personnel, to provide continuous improvement, trust in the workplace and service that exceeds the expectations of our guests,
- Compliant with national and international legislation and conditions; To serve by showing the necessary sensitivity with a preventive approach to food safety risks,
- Being an exemplary business for all other organizations in our country and creating value
- To prevent these accidents by minimizing all risks that may endanger the health, life safety and occupational safety of our guests and staff, to make the quality measurable, to ensure the continuous improvement of the system and to set targets and ensure the unity of our employees and management,
- As a hotel, to create environmental awareness together with its staff, to leave a cleaner, healthier and safer environment for future generations.

Our Environmental Policy

As a hotel, for the protection and continuity of the environment we live in; While carrying out our activities, we use natural resources in the most efficient way to protect the environment and nature we live in, by detecting the negative effects and possible dangers on the environment, by reducing the amount of waste, recycling is ensured and environmental pollution is prevented. To minimize the environmental impacts arising from the activities we carry out by complying with all environmental legislation and administrative regulations inside and outside the enterprise, to prevent air, water and noise pollution and their negative effects on human health and nature by using the resources correctly and separating the wastes in the most accurate way, It is the environmental management philosophy of the hotel to ensure the continuity of health, environment and natural life through trainings and to leave a cleaner environment for future generations. We comply with applicable environmental laws, regulations, legislation and regulations, and fulfill all requirements; we carry out our activities by constantly improving ourselves.

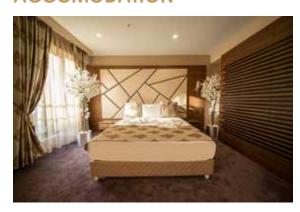
Our Occupational Health and Safety Policy

As a hotel; In order to protect our workplace, employees, guests and suppliers, to create a safe work environment and to ensure continuity; *We comply with all legal and other obligations regarding Occupational Health and Safety. *We adopt the principle that Occupational Health and Safety and improvement activities are the common responsibility of all employees. *We set targets for participation at all levels in Risk Assessment and Risk Reduction activities. *We aim to achieve the sustainable goal of "Zero Occupational Accident" by continuously improving our Occupational Health and Safety culture. *We share the work we do within the scope of occupational health and safety with all our employees and our environment in order to be a pioneer and an example.





ACCOMODATION









Privileged living spaces

In order to provide the highest quality service during your travel with our expert staff;

In our rooms with options;

- ✓ High speed wireless internet
- ✓ TV-Satellite
- ✓ Mini bar
- ✓ Guest water and beverage tray
- ✓ restaurant menu
- ✓ buffet service
- ✓ Message notification service
- ✓ wake up service
- ✓ Turn Down service
- ✓ bellboy service
- ✓ Luggage and left-luggage service
- ✓ Laundry, dry cleaning, Tailor, Ironing service
- ✓ Hair dryer
- √ There is a bathroom hygiene kit.





RESTAURANT AND BREAKFAST









You can taste Turkish dishes and delicious desserts from our restaurant and buffet.

Breakfast (in the breakfast room): 07:00 – 11:00

Lunch-restaurant: 12:00 – 15:00 (Breakfast room)

Dinner-restaurant: 19:00 – 23:00 (Breakfast room)

Room service and buffet service: 12 hours





GUEST REST AND READING AREA





You can examine the works that are among the world classics in the relaxation area designed with the comfort and care of your home.

You can buy souvenirs for your relatives on your way back to your country at the souvenir stand.





BATH-SAUNA-MASSAGE SERVICE









You can reach by elevator from the room floors where we have taken maximum security measures to relieve stress, rest your mind and relax.

With the hammam tradition stretching from ancient times to the present, you will get away from stress and create a sense of peace in your mind.

Your body, which is purified from toxins with the heat and steam in the sauna, will feel the comfort of renewal.

Let your rested body and pampering soul be revitalized with massages applied by certified and expert people in the Amazon forest designed relax rooms, which have the only design in Turkey.





Transport

You can reach our hotel by using metro, taxi, tram, municipal buses and sea transportation.

Check-in and check-out times

Our hotel check-in time is 14:00, check-out time is 12:00, according to availability, guests who want to change these hours should inform the reception.

Emergency risk analysis Fire and safety information for your safety

You can identify the fire escape route and exit points from the signs and corridor signs in your room.

Emergency exits For fire and other emergencies, please review the evacuation plan, which shows the emergency exit doors and stairs behind the room door. In case of emergency, dial 0 with the phone in your room. Assembly areas The assembly area determined by the Governorship of Istanbul for major disasters such as earthquakes for this region is thesquare. The meeting area of our hotel for other minor emergencies is the entrance of our hotel.

Fire and Safety Information

Güvenlik alarmı duyunca otelden ayrılmak, eğer odanızdan ayrılmanız imkansız ise,

- ✓ En yakın bulabileceğiniz yangın alarmını çalıştırınız. Resepsiyonu arayarak (0) durumu bildiriniz. Asansörü kullanmayınız. Değerli eşyalarınızı yanınıza veya oda içerisindeki kasalarınızda tutabilirsiniz.
- ✓ Yangın alarmı duyunca otelden ayrılmak, Odanızın kartını alıp tedbirli hareket ediniz. Kapı kolu sıcaksa kapıyı açmayınız. Değilse dikkatli açınız ve gerektiğinde tekrar kapatmak üzere tedbirli olunuz Asansörü kullanmayınız. Eğer koridorda duman varsa, mümkün olduğu kadar yere yakın seviyede hareket ediniz.

El ve dizlerinizin üzerinde Odanızdan ayrılmanız imkansız ise,

- √ Hava temizleme sistemini kapatınız.
- ✓ Odanızın numarasını resepsiyona (0) bildiriniz. İlk etapta pencereleri açmaktan veya camlarını kırmaktan sakınınız. İslatılmış havlu, silecek, perde ve yatak çarşaflarını kapı ve pencerelerin aralarına sıkıştırın ayrıca hava deliklerini kapatınız Eğer duman odanıza girerse, ıslatılmış battaniye ile üzerinize çatır yapınız. Duman yine de odaya dolmaya devam ediyorsa pencereyi biraz açmak gerekebilir. Pencereler açılmazsa sandalye ile bir tanesini kırınız Ancak alt kattan alevler ya da duman yukarıya doğru yükseliyorsa, pencereyi açmaktan ya da pencerenin camını kırmaktan sakınınız.





Doctor

In emergencies, a doctor is called for a fee. In other cases, our guests are directed to the nearest hospitals.

Security

For your safety, our hotel is monitored by security cameras 24 hours a day. Make sure to use the safes in the rooms for your valuables. For your own safety, be sure to lock the room door before going to bed.

Free internet access

During your stay, you can use the internet service of our hotel free of charge by obtaining the wifi password from the reception.

Food and drink

It is forbidden to bring food and drink from outside to our hotel during your stay for health reasons.

Breakfast

Our breakfast is in our breakfast room between 07:00-11:00 in the morning.

Room Service

Our hotel provides 24-hour room service for you.

The room service menu is available in the guest service guide in your room. You can also access the QR code tables in the rooms.

Restaurant and Buffet

Our restaurant and buffet area is on the ground floor of the lobby. You, our dear guests, can order drinks and food 24 hours a day.

Key card

Our rooms work with electronic card system. After you open the door, you can plug the door cards into the energy socket next to the door and enable the electrical and electronic materials in your room to work.

Baggage services

After checking out, you can leave your luggage in the luggage room next to the reception until you leave the hotel. When you leave your belongings, do not forget to take a luggage receipt to avoid any confusion.





♠ Bellboy service

Bellboy service is provided 24 hours a day, 7 days a week in our hotel.

Guest relationships

The guest relations officer will be at her desk in the lobby between Monday - Friday 09: 00-18: 00 Saturday 09: 00-14: 00 to provide you with all kinds of help and advice

Guest Relations Officer

The guest relations officer will be at her desk in the lobby between Monday - Friday 09: 00-18: 00 Saturday 09: 00-14: 00 to provide you with all kinds of help and advice.

Air conditioning and ventilation

When you replace the energy card, your air conditioner and ventilation are working.

Housekeeping

Housekeeping services During your stay, your rooms are maintained every day according to your wishes, taking into account the hygiene rules. You can report your room needs to the housekeeping staff or to the reception.

Welcome tray

Each room has a kettle. We offer one water, coffee and tea per person. Since the water flowing from the fountain is purified, you can use it for making tea and coffee. Use the closed water left in your room for drinking.

Non-smoking rooms

Smoking is not allowed in our hotel rooms and all indoor areas.

Safety deposit boxes

For the safety of your valuables, we kindly ask you to use the safe in your room. We would like to inform you that our hotel management does not accept responsibility for cash, jewellery, passport and other valuables forgotten or found in the room. We kindly ask you to use personal safes so that our valued guests do not encounter these situations.

Search from room to room

If you need to call another room from your room, simply pick up the handset and dial the room number you want to call.





Please, do not disturb

Please insert the red part of the electronic button in the room or the card behind the room door to the door, facing out.

Turn-down service

Please inform the reception if you request bed making service.

Pillow and Quilt menu

Inform the reception of the pillow and duvet type you have requested, which is included in the information brochure.

♠ Wake up service

You can benefit from this service free of charge if you notify the guest relations manager of the time you want to be woken up.

Message notification service

During your absence, all messages sent to you are recorded and left in your room.

Laundry, Dry cleaning, Tailor, Ironing service

If you need, you can benefit from laundry, dry cleaning, tailor and ironing services within the prices included in the guest service guide. If you put your belongings in the laundry bag and mark them from the list, and inform the guest relations officer or the reception, your belongings will be taken from the room.

Minibar

The products consumed in the minibar in your room are checked every day and new products are added. The products you use will be added to your room account and invoiced at check-out. Minibar price list is available in the guest service guide.

Guest Hygiene Kit

You can find a sewing kit for your use when you need it, and a shampoo, shower set, soap etc. set for your personal use in your rooms.

Baby bed

There is free baby bed service in our hotel. You can request a baby bed for your babies and small children.





Lost and found item

You can contact the reception for the items you lost or found in our hotel during your stay.

Car park

There is an open car park in our hotel. If you wish, the guest relations officer will guide you about the parking lot.

Postal Services

For any of your shipping needs, the guest relations officer will give you the necessary directions.

City tours

Please consult the guest relations manager for any information requests and programs regarding Istanbul and other cities.

♠ Taxi service

In your taxi needs, the guest relations manager will assist you in line with your request.

Public transport service and transfer service

We encourage our guests to use public transport or electric vehicles in order to minimize carbon emissions and support sustainability. The guest relations manager will assist you in line with your request.

Credit cards

Visa, Mastercard and American Express credit cards are accepted at our hotel.

Shoe shine service

There is a sponge to polish your shoes and a polished cloth to shine your shoes. You can get help from our receptionists to benefit from the shoeshine service.

TV Information

Smart televisions in the rooms are designed for the comfort of the guests. TV list is available in rooms as Qr code.





Pillow and Quilt Menu

We offer you a special Turn Down service to ensure a perfect sleep throughout the night with anti-allergic pillow and quilt options on the beds in our rooms. In order to increase the quality of sleep, you can inform the reception of your preference in our duvet and pillow menu below.

Quilt Menu

- ☐ Bamboo quilt
- ☐ Anti-allergic luxury microfiber duvet
- ☐ Wool Quilt

Pillow Menu

- ☐ Bead silicone pillow
- ☐ Anti-allergic luxury pillow
- □ Wool pillow









TV CHANNEL LIST

NO	CHANNEL	LANGUAGE	NO	CHANNEL	LANGUAGE
1.	INFO	TURKISH/ENGLISH	25.	TEVE 2	TURKISH
2.	TRT1	TURKISH	26.	HALK TV	TURKISH
3.	TRT3	TURKISH	27.	PLANET MUTFAK	TURKISH
4.	SHOW TV	TURKISH	28.	PLANET TURK	TURKISH
5.	FOX TV	TURKISH	29.	KANAL 24	TURKISH
6.	ATV	TURKISH	30.	PLANET ÇOCUK	TURKISH
7.	STAR TV	TURKISH	31.	TRT BELGESEL	TURKISH
8.	KANAL D	TURKISH	32.	BEYAZ TV	TURKISH
9.	BLOOMBERG HT	TURKISH	33.	CVD	ARABIC
10.	FLASH TV	TURKISH	34.	ВВС	ENGLISH
11.	NTV	TURKISH	35.	PS1	PERSIAN
12.	NTV SPOR	TURKISH	36.	RTR PLANETA	RUSSIAN
13.	CNN TURK	TURKISH	37.	ELİPS	PERSIAN
14.	HABER TURK	TURKISH	38.	TRT HABER	TURKISH
15.	KANAL 7	TURKISH	39.	AL WAZEERA	ARABIC
16.	TV 8	TURKISH	40.	TVRI	PERSIAN
17.	EURO NEWS	ENGLISH	41.	CGTN	ENGLISH
18.	TMB	TURKISH	42.	ZDF	GERMAN
19.	DREAM	TURKISH	43.	PS2	PERSIAN
20.	TLC	ENGLISH	44.	NHK WORLD	JAPANESE
21.	A HABER	TURKISH	45.	DW	GERMAN
22.	AKILLI TV	TURKISH	46.	MUSIC	ARABIC
23.	360 TV	TURKISH	47.	TV5	FRENCH
24.	POWER TURK	TURKISH			





OUR ENVIRONMENTAL POLICY

As Litros Hotel management and employees, within the scope of Environmental Management System;

- To ensure continuous improvement for a sustainable environment by prioritizing our relationship with the environment in our activities,
- To fully comply with the National Environmental Legislation and to follow the international legislation,
- To ensure that our wastes are reduced at source in line with the National Waste Legislation and are disposed of through businesses authorized to process the relevant waste types,
- In order to raise awareness about the protection of the environment, our employees' opinions will be taken by organizing comprehensive training activities,
- To provide information in order to provide customer support to our environmental policy, to evaluate the feedbacks as a continuous improvement tool,
- To inform and guide our works and guests in line with this purpose by taking saving measures regarding the use of Natural Resources.
- To carry out studies that will ensure that renewable energy resources are preferred instead of exhaustible resources in the consumption of energy resources,
- We will prefer companies that produce products and services that are compatible with the environment in our supplier selections,
- We are committed to protecting the rights of future generations on the environment and natural resources by following Sustainable Management Policies.





LITROS HOTEL ENVIRONMENTAL SURVEY

Environmental Questionnaire (Underline the answer you chose)

i. Are you salisii	ea wiin in	e environmen	iai sidales di dui	noieis	
Yes	No idea		No 🗌		
2. Do you find th	e environr	mental inform	ation in our hote	l understand	able?
Yes	No idea		No 🗆		
3. Do you find o	Jr environr	mental policy	understandable	ģ	
Yes \square	No idea		No 🗌		
4. If there is any ty write it down.			ou think we can n		
5. We add colle do you find the				ur general are	eas and rooms,
Yes 🗌	No Idea		No 🗌		_
6. How importar	nt do you t	hink is the imp	act of global w	arming on ou	☐ ur environment?
Very important [ortant 🗌 🛚 1	No Idea 🗌	Insignificant	
7. You can write	your thou	ghts about th	e environment b	elow.	
Your name and	your surno	ıme : "			
Mail adresiniz	,	•			
MIGH GOICSHILE		•			







Topkapı Palace Museum

Topkapı Palace and Harem (Topkapı Sarayı) are likely to have more colourful stories than most of the world's museums put together. Powerful sultans, ambitious courtiers, beautiful concubines and scheming eunuchs lived and worked here between the 15th and 19th centuries when it was the court

of the Ottoman Empire. After the founding of the Republic of Turkey, Topkapı Palace was converted into a museum on April 3, 1924, having the distinction of being the first museum of the Republic. Today, Topkapı Palace is one of the largest palace-museums in the world with its buildings, architecture, collections and approximately 300,000 archive documents.



Hagia Sophia

Once a church, later a mosque. Masterpiece of the History of Architecture. The Hagia Sophia Grand Mosque / Ayasofya-i Kebir Cami-i Şerifi, with its innovative architecture, rich history, religious significance and extraordinary characteristics has

been fighting against time for centuries. It is the largest Eastern Roman Church in Istanbul. Constructed three times in the same location, it is the world's oldest and fastest-completed cathedral. All visitors, Muslims and non-Muslims are allowed to enter Hagia Sophia Mosque. Visitors should remove their shoes before stepping onto the mosque's carpets. Avoid visiting Hagia Sophia Mosque at prayer times (five times a day), especially noon praying on Fridays. Stay silent during your visit, don't run and stand in front of anyone praying. There is no entrance fee to visit Hagia Sophia Mosque, but donations are welcome.







The Blue Mosque

Sultan Ahmet Camii (Blue Mosque) is one of the most magnificent buildings in Turkey. The building is not just a mosque; it is also a social life complex. After the Peace of Zsitvatorok and the crushing loss in the 1603-1618 war with Persia, Sultan Ahmet I, decided to build

a big mosque in Istanbul to reassert Ottoman power. The mosque was built on the site of the palace of the Byzantine emperors, in front of the Basilica Ayasofya (at that time, the primary imperial mosque in Istanbul) and the Hippodrome, a site of significant symbolic meaning as it dominated the city skyline from the south. Big parts of the south shore of the mosque rest on the foundations, the vaults of the old Grand Palace.



The Basilica Cistern

One of Istanbul's splendid historical buildings is the Basilica Cistern located in the southwest of Hagia Sophia. This large underground cistern built by Byzantine Emperor Justinian I (527-565) was named as Yerebatan Palace among the people due to the marble

columns rising from the water and countless seemingly like. It is also known as Basilica Cistern since there is a Basilica in the place where the cistern is located.







The Grand Bazaar

One of the oldest and largest covered markets in the world, the Grand Bazaar dates from the 15th century. Having more than 4000 shops, this traditional bazaar is visited by the local and international tourists regularly. The most important

historical shopping centre of Istanbul is the Grand Bazaar. A walk through the Bazaar is a journey amidst enchanting scents of spices, dazzling colours, hypnotizing sounds, beautiful handicrafts, and of course the tempting smell of Turkish coffee. No wonder it is one of the most popular shopping areas in the world. The number of daily visitors reaches half a million people during the peak summer months.



The Spice Bazaar

While the Grand Bazaar may be the largest and most famous of Istanbul's covered bazaars, this spice market wins the prize for being the most colourful, fragrant, and often the most fun – as visitors can taste the goods on offer. Built in 1664, as part of the Yeni Camii (New Mosque) complex, it is

known in Turkish as Mısır Çarşısı, and sometimes translated to "Egyptian Bazaar" or 'Corn Market' (mısır means both Egypt and corn in Turkish).







Galata Tower Museum

Considered among the oldest towers in the world and one of the symbols of Istanbul, Galata Tower (Galata Kulesi) was included in the UNESCO World Heritage Temporary List in 2013. Galata Tower, one of the most important structures that make up the

silhouette of Istanbul, was used as a long-term fire watchtower and was named Galata Fire Tower. Galata Tower was first built by the Byzantine Emperor Justinianos in 507-508 AD.



Sirkeci Station

Sirkeci is where the famed Orient Express ended its run from Paris, at this 19th-century Orientalist station near Seraglio Point beneath the walls of Topkapı Palace, right next to Eminönü, its ferry docks, and Galata Bridge. With the opening of the Marmaray

regional train line on October 29, 2013, Sirkeci Station took on a new purpose as an important stop on this cross-Bosphorus rail line.



Istanbul Archaeological Museum

The İstanbul Arkeoloji Müzesi (Istanbul Archaeological Museums) complex is one of the most underrated museums of Istanbul and actually consists of three museums: the Archaeology Museum, the Ancient

Orient Museum, and the Islamic Art Museum (also known as the Tiled Kiosk Museum).

It was founded by a master painter, Osman Hamdi Bey (see his famous Tortoise Trainer painting at the Pera Museum) in 1875, in a response to the removal of many of Turkey's ancient artifacts destined for European museums.







Istanbul Modern

Istanbul Modern was founded in 2004 as Turkey's first museum of modern and contemporary art. Committed to sharing Turkey's artistic creativity and cultural identity with the local and international art worlds, the museum hosts a broad array of

interdisciplinary activities. Istanbul Modern embraces a global vision to collect, preserve, display and document works of modern and contemporary art, photography, design, architecture, new media and cinema. It acts as an intermediary in the sharing of Turkey's cultural identity with the international art environment.



The Museum of Innocence

The Museum of Innocence is both a novel by Orhan Pamuk and a museum he has set up. From the very beginnings of the project, since the 1990s, Pamuk has conceived of novel and museum together. The novel, which is about love, is set between 1974 and

the early '00s, and describes life in Istanbul between 1950 and 2000 through memories and flashbacks, centred around two families – one wealthy, the other lower middle class.







Hippodrome

The capacity of the Hippodrome was approximately 40,000 and it was free and open to male members of the community. At least eight different games could be held throughout the day and it was also used as a symbol of power for the Empire.

The Hippodrome was decorated with monuments that were brought in from across the Empire including the Serpent Column (Yılanlı Sütun) from Delphi and Obelisk of Thutmosis III (Obelisk of Theodosius) from Egypt. With these landmarks and monuments -brought from all around the world- the Byzantine Empire was proudly showing its strength and thousands of kilometres long territory ruled by them.



Princes' Islands

The Princes' Islands ("Adalar" in Turkish) are an archipelago in the Sea of Marmara, they are a small haven of peace in Istanbul and a perfect place to relax and enjoy nature. They owe their name to the fact that during the Byzantine period

the imperial family and disgraced aristocrats were exiled in the monasteries on the islands. They then became the favourite weekend destination of the Ottoman aristocracy, and even today you will find many Victorian-style villas. The four main islands of the archipelago are Büyükada, Heybeliada, Burgazada, and Kınalıada. They are accessible by ferry from Beşiktaş, Eminönü, and Kabataş from the European side, and Kadıköy and Bostancı from the Asian side.







Maiden's Tower

Approximately 650 feet (200 meters) from the coast of Üsküdar, the Maiden's Tower can be found on a small island at the southern entrance of the Bosphorus. Even though it's not known exactly when the tower was built, the architectural style is

synonymous with the era around 340 BCE. The landmark was previously known as Leandros and Damalis – named after the wife of Kharis, the king of Athens. During the Byzantine era, it was also known as "arcla," which means "little castle."



Taksim Square

Taksim Meydanı situated in Beyoğlu in the European part of Istanbul, Turkey, is a major tourist and leisure district famed for its restaurants, shops, and hotels. It is considered the heart of modern Istanbul, with the central station of the İstanbul Metro network. Taksim

Square is also the location of the Republic Monument (Turkish: Cumhuriyet Anıtı) which was crafted by Pietro Canonica and inaugurated in 1928. The monument commemorates the 5th anniversary of the foundation of the Republic of Turkey in 1923, following the Turkish War of Independence.







A'LA CARTE MENU







Ana Yemekler Main Cources

Izgara Köfte / Grilled Meetbol Pilav ve kabuklu elma dilim patates ile With rice pilaf patato wedges	25 € 500₺
Karışık Izgara / Mixed Grilled Pilav, parmak patates, domates, biber Rice, finger cut cips, onion tomato, pepper	35€ 700₺
Izgara Bonfile / Grilled Steak Elma dilim patates eşliğinde Apple slice with patatos.	30 € 600 t
Izgara Tavuk / Grill Chicken Cips, Domates, Biber, Pilav eşliğinde Cips, tomato, paprika, rice.	22€ .440.t
ENFES DIYET / DIET	
Yeşil detoks corbası/Green detox soup Ispanak, patates, soğan, kabak Spinach, potatoes, onion, marrow	15 € 300₺
Izgara hindi göğüs/grilled turkey breast Roka, domates, patates püresi Rocket, tomato, mashed potatse	18€.360₺
Kinoa salatası/quinoa salad Soğan, zeytin yağı Onion, olive bi	22€440₺
ÇOCUK MENÜSÜ / KIDS MENU	
Tavuk Burger / Chicken Burger Domates, Yeşillik Domato, greens	22€ 440 t
Çıtır tavuk / Crispy chicken Soslu tavuk parcaları, patates, domates Chicken pieces with sauce, tomato, frenchsfrie	20€ 400₺
Makarna/Spagetti	15 € 300 t
Mini köfte/ Mini meatballs Patates kızartması, domates, yeşillik French fries, tomato, greens	17 €340 ₺
Patates kızartması / French fries	10€ 200₺







Makarnalar Pastas

Mantı / Homemade Turkish Ravioli Sarımsaklı yoğurt ve tereyağı sos ile. Yougurt with garlic and butter souce.	22€440.t
Tortillini / Tortelenni Permesan, krema, krem peyniri ve vegato il Permesan cheese with cream cheese & ve	
Penne Arabiatta / Penne Arabiatta Domates, soğan, havuç, kapari, acı sos ve Tomato, onion, carrot, cappary, garlic, red	-
Spaghetti Bolognese Spaghetti with Bolognese souce	15.€300.t
Salatalar / Salad	
Sezar Salata / Sezar Salad Aysberg, Kroton, Permesan, Tavuk, Turşu, Iceberg, Kroton Permesan, Chicken, Pickle	
Ton Balıklı Salata / Tuna Salad Ton Balığı, Roka, Lola Rosso, May D. otu, k Salatalık, Soğan, Zeytin Tuna, Rocket, Lola Rosso, Persley, Dii, Rea Cucumber, Onion, Olive.	
Şef Salata / Chef Salad Karışık yeşillik, domates, salatalık, jambon, <i>Mix verdant, tomato, cucumber, jambon, c</i>	
Mevsim Salata / Season Salad Mısır, mevsim yeşillikleri, havuç, lahana, z. Corn, season verdant, Carrot, Cabbage, Ol	5 5 7
Tatlilar / dessert	
Fırın Sütlaç / Baked Rice Pudding	12€240.t
Cheese Cake	12€ 240₺
Mevsim Meyve Tabağı / Seasonal Fruit P	late10 €200 ₺







Soğuk İçecekler Cold Beverage

Coca-Cola / Light / Zero	5€100₺
Sprite	5.€100₺
Fanta	5€100₺
Lipton Ice Tea	5.€100.₺
Enerji İçeceği / Energy Drink	7€ 140₺
Maden Suyu / Mineral Water	5€ 100₺
Cappy Meyve Suyu / Cappy Fruiı Juice	5€ 100₺

Sicak İçecekler & Hot Beverage

Espresso	7€ 140₺
Macchiato	7€140₺
Cappuccino	7€ 140₺
Cafe Latte	7€ 140₺
Filter Coffee	7€140₺
Hot Chocolate	5€ 100₺
Türk Kahvesi / Turkish Tea	7€ 140₺
Bitki Çayları / Herbal Tea	.5€ 100₺





MİNİBAR

ÇEŞİTLER ITEMS	MİKTAR Quantity		BİRİM FİYATI UNIT PRICE
BEER / BİRA	1	0,33 cl	65₺
WHISKEY / VİSKİ	1		150 t
KADEH ŞARAPLAR / KIRMIZI GLASS OF WINES RED WHITE	ŞARAP 1		100 t
VODKA / VOTKA	1	5 cl	120 t
VODKA / VOTKA	1	10 cl	160 ₺
COCA COLA	1	250 ml	25 t
SPRITE	1	200 ml	25 t
REDBULL	1	0,33 cl	40 も
MİNERAL WATER / SODA	1		15 t
WATER / SU	1	200 ml	5 t
WATER / SU	1	0,50 ml	10 t

Fiyatlara K.D.V. Dahildir. / V.A.T. Is Included





Kuru Temizleme / Yıkama / Ütü / Terzi Listesi

Dry Cleaning / Washing / Ironing / Tailor List

İsim	/ Name :	Oda No / Room Number :	Tarih / Date :
	Servis: Sabah 10:00'a kadar teslim alınan çamaşırlar aynı gün 19.00'a kadar teslim edilir.		Saat 14.00'a kadar teslim alınan çamaşırlar aynı gün %50 servis ilavesi alınır.
	Service: Laundry received until 10:00 in the morning at the latest on the same day. Delivered until 19.00.		: Laundry received until 14.00 is delivered on the same additional service charge is taken.
Lütfe	n tercih ettiğiniz servisin fivatını daire içine alarak helirtiniz ve listevi ca	masır torhasına hırakınız	

Lütfen tercih ettiğiniz servisin fiyatını daire içine alarak belirtiniz ve listeyi çamaşır torbasına bırakınız

Please indicate the price of the service you prefer by circling it and leave the list in the laundry bag.

5 € 5 € 8 € 0 € 8 € 4 € 4 € 8 € 3 € 2 € 2 €
8€ 10€ 15€ 8€ 8€ 4€ 4€ 3€ 12€ 2€
0€ 5€ 8€ 8€ 4€ 4€ 3€ 2€ 2€
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3€
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8€
6€
6€
6€
3€
3€

Otel yönetimi, çamaşırlarda meydana gelebilecek çekme, renk solması, eksik/narin düğme ve aksesuarların zararından, giysilerinizin üzerinde unutulan değerli eşyalardan sorumlu değildir. Bir ay içerisinde teslim alınmayan eşyalardan otel yönetimi sorumlu değildir. Herhangi bir talep veya şikayet, esas liste ve eşya ile birlikte 24 saat içerisinde yapılmalıdır. Listede çamaşır adedi belirtilmemiş ise otel sayımı geçerli olacaktır. Otel temizlemeye verilen giysilerin hassas malzemelerden yapılmış, aşınmış veya özel temizleme işlemi gerektirmesi halinde verilen giysiyi temizlemekten imtina edebilir.

The hotel management is not responsible for the loss of color-fading butons and / or delicate buttons and accessories, as the clothing item attracts. The hotel management does not accept any responsibility for valuables that are forgotten and left on your clothes. If there is a dissatisfaction with the laundry service provided, it must be notified withn 24 hours together with the essential list and items. The hotel may refurse cleaning of the clothes supplied to the cleaner in case of need for sensitive material, worn or specially cleaned.













Sevgili misafirimiz

size özel yatak hazırlama hizmetinden yararlanabilmeniz için, lütfen kartı yastığın üstüne bırakınız





Please leave the card on the pillow so that you can benefit from the personalized bed preparation service.







Our precious guests,

Let's use water, which is the main source of life, sparingly.

We will change your room linens and towels every two days to make a difference in water saving, chemical use and carbon footprint. If you want your used towels to be changed, please leave them in the shower.

Voluntary support of our guests honors us to be a sustainable and environmentally friendly facility.

Değerli Misafirlerimiz,

Yaşamın temel kaynağı olan suyu lütfen tasarruflu kullanalım.

Su tasarrufu, kimyasal kullanımı ve karbon ayak izinde bir fark yaratmak için oda tekstillerinizi ve havlularınızı iki günde bir değiştireceğiz. Kullanılmış havlularınızın değiştirilmesini istemeniz durumunda lütfen duş içerisine bırakınız.

Misafirlerimizin gönüllü destekleri sürdürülebilir ve çevreye duyarlı tesis olabilmemiz yolunda bizi onurlandırmaktadır.







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MİSAFİR MEMNUNİYETİ ANKET FORMU



Değerli misafirlerimiz,

Yapmış olduğumuz sürdürülebilirlik ve çevre eylemlerinde siz değerli misafirlerimizin beklentilerine ne derece cevap verebildiğimizi anlayabilmek için size sunduğumuz hizmetleri değerlendirmenize ihtiyacımız var.
Otelimiz ile ilgili tüm dilek, öneri, şikayet ve düşüncelerinizi aşağıda bulunan anket formunu doldurarak bizlere ulaştırabilirsiniz.
Otelimize göstermiş olduğunuz ilgiye teşekkür ederiz.



Our precious guests,

We need you to evaluate the services we offer in order to understand to what extent we can meet the expectations of our valued guests in our sustainability and environmental actions. You can send us all your wishes, suggestions, complaints and thoughts about our hotel by filling out the survey form below.

Thank you for your interest in our hotel.

www.litroshotel.com.tr

Ön Büro Resepsiyon Front Office Reception	çok iyi very qood	iyi good	kötü bad
Giriş-çıkış işlemlerinin çabukluğu Quickness of entry-exit operations			
Belboy ve Bagaj hizmetleri Bellboy and Luggage Services			
Tesis hakkında bilgilendirme Information about the facility			
Personelin ilgi ve nezaketi The attention and courtesy of the staff			
Yorumlarınız, tavsiyeleriniz Your comments	and recor	nmend	ations
Kat Hizmetleri Housekeeping	çok iyi	iyi	kötü
Oda Temizliği Housekeeping	very good	good	bad
Oda fiziki görünümü ve konforu Room physical appearance and comfort			
Konaklama süresince oda temizliği ve düzen Room cleaning and order during the stay	ı 🗆		
Konaklamanız sürecinde sürdürülebilirlik yolculuğumuza sağladığınız katkıyı nasıl değ (Havlu ve çarşaf değişimi, buklet malzeme kı Sustainability during your stay How would you rate your contribution to our (Towel and linen change, use of boucle mate	ullanımı, e r journey?	enerji t	asarrufu vb.)
Personelin ilgi ve nezaketi			
The attention and courtesy of the staff Yorumlarınız, tavsiyeleriniz Your comments a	and recon	nmend	ations





Teknik Servis Technical service	çok iyi very good	iyi good	kötü bad			fikrim y
Arıza giderme Technical service					yes no	110 10
Tesisin genel bakımı General maintenance of the facility				Sustainability on our website Did you review the policy?		
Personelin ilgi ve nezaketi The attention and courtesy of the staff				Otelimizde bulunan çevre bilgilendirmelerini [anlaşılır buluyor musunuz?		
Yorumlarınız, tavsiyeleriniz Your comment	s and recon	nmenda	tions	Environmental information in our hotel Do you find it understandable?		
				Otelimizde yer alan atık ayrıştırma sıstemini [yeterli buluyormusunuz? Waste separation system in our hotel Do you find it sufficient?		
Yiyecek İçecek Hizmetleri Food and Beverage services	çok iyi	iyi	kötü	önerileriniz nelerdir? Bizimle paylaşmanızdan memnuniyet duyarız.		
Kahvaltı büfesi sunumu Breakfast buffet presentation	very good	good	bad	For the sustainability of our business what are your suggestions? from sharing with u We will be qlad.	IS	
Kahvaltı büfesi çeşitliliği Variety of breakfast buffet				Yorumlarınız, tavsiyeleriniz Your comments and	l recommend	ations
Kahvaltı kalitesi ve lezzeti Breakfast quality and taste						
Minibar çeşitliliği Variety of minibars						
Alakart Restoran menü çeşitliliği A la carte restaurant menu variety				Adınız Soyadınız Name Surname		
Alakart Restoran yemek lezzeti A la carte restaurant food taste				Telefon No		
Personelin ilgi ve nezaketi The attention and courtesy of the staff				Phone No		
Yorumlarınız, tavsiyeleriniz Your comment	s and recon	nmenda	tions	Oda No Room No		
				E-posta		







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